

Crescent Mortgage Contact List as of 3-2012

Team 4 (Team Rick) service help

Team4@CrescentMortgage.net (loan assistance submission through closing)

Team4 Lead: Jamie Ramsey 770-508-2046

Sales Dept.:

Training@CrescentMortgage.net (sign up for free Crescent training classes)

RESPA/AU Dept.:

Disclosures@Crescentmortgage.net (request early TIL)

Changeditcircumstance@Crescentmortgage.net (adjustment in fees related to a changed circumstance)

casenumbers@Crescentmortgage.net (For FHA Case Numbers ONLY!)

Marketing Dept.:

Marketing@Crescentmortgage.net (Marketing/Lock Desk related issues) 1-800-851-0263

Accounting Dept.:

Accounting@Crescentmortgage.net (for wire requests issues)

Closing Dept.:

closing@Crescentmortgage.net (closing questions)

Purchasedloans@Crescentmortgage.net (send conditions on purchased loans and questions regarding loans awaiting purchase.)

HUDS@Crescentmortgage.net (send final HUDS from closing agent)

Credit Risk Dept.:

Appraisals@Crescentmortgage.net (Appraisal questions)

Investor Delivery Dept.:

PostClosing@Crescentmortgage.net (any payment, post-closing or servicing concerns)

MERS@Crescentmortgage.net (any MERS related questions or concerns – i.e. registrations or transferring of loans)

Crescent Express Support:

CESupport@CrescentMortgage.net (assistance with Crescent Express importing or LP/DU issues – excluding RESPA) or you may contact us by telephone: 770-508-2071

You can also contact your underwriter/underwriting assistant listed on your conditions list.

Just enter www.crescentexpress.net and click the “contact us” link for a for phone and email list.

Thank you for your business!

Rick McKinley

Account Executive, MN WI IA & the Dakotas

rmckinley@crescentmortgage.net

cell 763.458.4051

